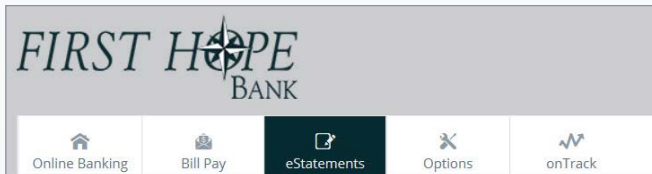


Important Note: After enrolling in Online Banking, you must wait one business day before enrolling in eStatements.

1. Log into Online Banking at www.FirstHope.com.
2. Click on the "eStatements" tab.
3. Complete the brief form and click "Continue."
4. Enter the validation code which appears at the top of the page.
5. Accept the Online Statement Services Agreement by clicking the "I Accept" button.
6. On the next screen, you have the opportunity to change all your accounts to eStatements (recommended).

(Step 2) First Hope Bank Online Banking Portal



(Steps 3 and 4) Online eStatements Form

You may choose to receive your statements for your account(s) delivered via email and made available online through this site. To enroll your account(s) please follow the steps outlined below.

1. Account(s) and Document Enrollment
All available documents for all active accounts: [Details](#)
2. Please review the following email address. If not correct, please update it in the space shown.
3. Please enter a security phrase to be displayed on all valid emails sent from this site.
4. Please enter the enrollment passcode in the field immediately below. To see the passcode, [click here](#).

(Step 5) Online Agreement

5. Please read the disclosure below. You must scroll to the bottom of the disclosure before agreeing to the terms listed.

Electronic Delivery of Bank Statements / Notices Consent and Agreement

1. **Welcome**
Welcome to the First Hope Bank, NA Internet Banking Statement Delivery Service. Our goal is to provide you with an easy and convenient way to receive your periodic Bank Statements and notices electronically, known as E-Documents.
2. **Definitions**
The words "we," "us," and "the bank" mean First Hope Bank, NA and the words "you" and "your" mean you, the individual (you) is identified on the account as the owner or authorized signer or as the account holder on the Account(s). As used in this Disclosure, "E-Documents" means any bank periodic statement, notices and disclosures as outlined in section 3 below, or other information related to your Account, including but not limited to information that we are required by law to provide to you in writing.
3. **Scope of Communications to be Provided in Electronic Form**
When you select "Accept" with respect to an account, you agree that we may provide you with any Communications relating to that Account in electronic format, and that we may discontinue sending paper communications to you, unless you withdraw your consent as described below. At times, the Bank may, at its discretion, deliver in paper form to your last mailing address of record certain notifications or other information regarding your designated accounts.

Your consent to receive E-Documents includes, but is not limited to:

- Monthly periodic bank statements
- Monthly loan billing statements for your loan accounts loaded with your online banking profile.
- Notice of Insufficient/Uncollected Funds
- Return Items Advice
- CD Renewal Confirmation
- Notice of Certificate of Maturity
- Privacy policies and Electronic Funds Transfer notices.

4. **Method of Providing Communications to You in Electronic Form**
All communications that we provide to you in electronic form will be provided either (1) via e-mail at the e-mail address you specified on your E-Document Enrollment, (2) by access to a website that we will designate in an e-mail notice we send to you, or the information is available, as 73 to the extent permitted by law, by access to a website that will be provided to you.

I agree to the listed terms.

[Click here](#) to see a sample document.

(Step 6) Delivery Preference Screen

Instructions: Below is a list of accounts and document types that are available for enrollment in electronic delivery. You may place a check next to any document you wish to enroll or place a check next to any account(s) in which you wish to enroll all documents. If you uncheck any document or account, you will be unenrolled in electronic delivery for those applicable documents and/or accounts. No selections will be saved until you select the "Save Settings" button.

Enroll All Available Accounts and Document Types Shown

Enroll Accounts

- HECL 0001
- HE FIXED 0001
- PERS CKG 0001
- PER SAV 0002

Security • Accessibility • Organization • Convenience